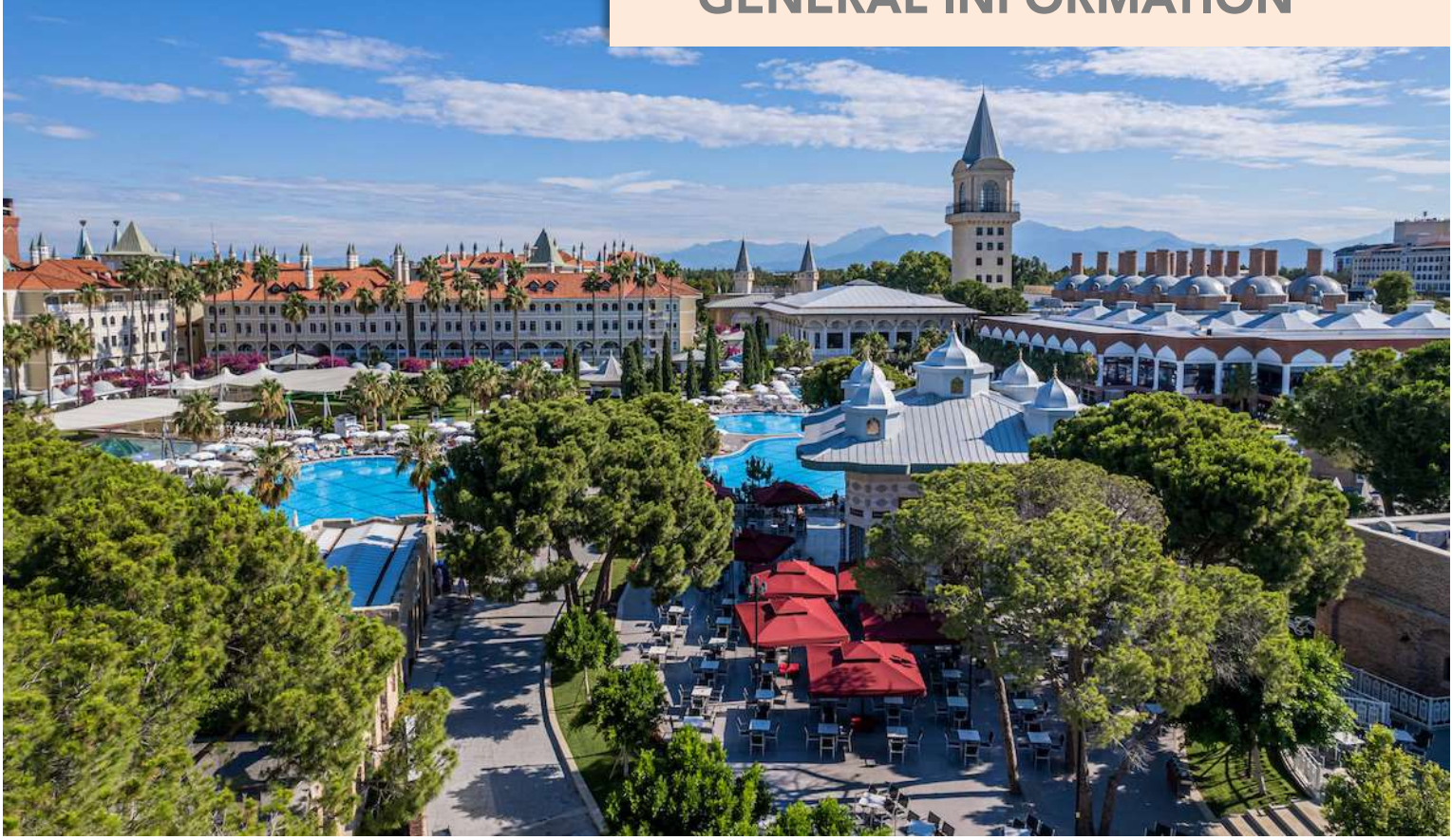


**01.11.2023 - 31.03.2024**  
**WINTER CONCEPT**





## GENERAL INFORMATION



Swandor Hotels & Resorts Topkapi Palace, inspired and built by the Topkapi Palace in Istanbul, invites you on a fairytale journey through time. 20 km from the center of Antalya and 16 km from Antalya International Airport, in the most impressive area of the Mediterranean coast in Kundu, you can expect a breathtaking holiday in the standard of the Sultans.

<b>CATEGORY</b>	5 stars
<b>CONSEPT</b>	Ultra All Inclusive
<b>TEL NO</b>	+90 242 431 26 00
<b>FAX NO</b>	+90 242 431 23 89
<b>WEB PAGE</b>	<a href="http://www.swandorhotels.com">www.swandorhotels.com</a>
<b>E-MAIL</b>	<a href="mailto:info.topkapi@swandorhotels.com">info.topkapi@swandorhotels.com</a>
<b>ADRESS</b>	Kundu Mahallesi Yaşar Sobutay Bulvarı No 100 07110 Aksu / Antalya

## ROOMS

Room Type	Location	Features
 <b>Deluxe Room - 34 m<sup>2</sup></b>	All Buildings	One bedroom (one double bed and one single bed), one bathroom, balcony, luggage holder, digital safe, walk-in shower, LED TV, adjustable central air conditioning, minibar, tea and coffee set, Wi-Fi, USB charging unit, kettle, WC, make-up mirror, hair dryer, slippers, bath amenities, telephone
 <b>Deluxe Superior Room – 37 m<sup>2</sup></b>	All Buildings	One bedroom (one double bed, one single bed and Josephine sofa-bed), a bathroom, balcony, luggage holder, digital safe, walk-in shower, LED TV, adjustable central air conditioning, minibar, tea and coffee set, Wi-Fi, USB charging unit, kettle, WC, make-up mirror, hair dryer, slippers, bath amenities, telephone
 <b>Deluxe Garden Family Room – 40 m<sup>2</sup></b>	All Buildings Ground Floor	Two bedrooms (one double bed, two single beds), a bathroom, balcony, luggage holder, digital safe, walk-in shower, LED TV, adjustable central air conditioning, minibar, tea and coffee set, Wi-Fi, USB charging unit, kettle, WC, make-up mirror, hair dryer, slippers, bath amenities, telephone
 <b>Deluxe Family Room – 46 m<sup>2</sup></b>	All Buildings	Two bedrooms (one double bed, two single beds), a bathroom, balcony, luggage holder, digital safe, walk-in shower, LED TV, adjustable central air conditioning, minibar, tea and coffee set, Wi-Fi, USB charging unit, kettle, WC, make-up mirror, hair dryer, slippers, bath amenities, telephone
 <b>Deluxe Dublex Family Room – 59 m<sup>2</sup></b>	All Buildings Top Floor	Two-floored room with two bedrooms (one double bed, two single beds, and Josephine sofa-bed), two bathrooms, balcony, luggage holder, digital safe, walk-in shower, LED TV, adjustable central air conditioning, minibar, tea and coffee set, Wi-Fi, USB charging unit, kettle, WC, make-up mirror, hair dryer, slippers, bath amenities, telephone
<b>Deluxe Handicapped Room 34m<sup>2</sup></b>	Selected Buildings Ground Floor	Room entrance door, bathroom door, wash basin, wardrobe and shower section is specially designed for handicapt guests. All of the rooms have garden view and are located on the ground floor. Other features of our handicap rooms are the same as deluxe room features.



## RESTAURANTS & BARS

All beverages are served in a glass. An extra cost is applied to all bottled beverages. 24 hours Room Service is extra. Minibar is filled upon arrival and used bottles are completed according to usage every day. Beverages that are not included in the concept (bottled drinks, energy drinks, some imported drinks, branded wines and champagne) are extra.

The use of outdoor / indoor facilities at our hotel may vary according to seasonal conditions, the number of guests or regulations and measures published by the Ministry of Tourism / Health. The details of activity and services (date, time, location etc.) can be changed or canceled completely if necessary.

### OPENING HOURS FOR FOOD

Breakfast	07.00 – 10.00	Hünkar Restaurant
Late Breakfast	10.00 – 11.00	Divan Restaurant
Snack	11.00 – 18.00	Hünkar Restaurant
Lunch	12.30 – 14.00	Hünkar Restaurant
Dinner	18.00 – 20.30	Hünkar Restaurant
Late Dinner / Early Breakfast	20.30 – 07.00	Divan Restaurant
Patisserie Service	15.00 – 17.30	Hünkar Restaurant
Room Service	24 saat	Extra



### OPENING HOURS FOR BARS

Pasha Bar	09:00 - 24:00	Alcoholic & non-alcoholic drinks
Mahzen Bar	09:00 - 24:00	Alcoholic & non-alcoholic drinks
Irish Pub	20:00 - 24:00	Alcoholic & non-alcoholic drinks
Divan Servis Bar	20:30 - 07:00	Beer, wine, non-alcoholic drinks



\* The use of outdoor / indoor facilities at our hotel may vary according to seasonal conditions, the number of guests or regulations and measures published by the Ministry of Tourism / Health.

## A LA CARTE RESTAURANTS

À la carte restaurants are operating between 19:00 – 21:30 and offer international and Turkish cuisine.

À la carte restaurants are free of charge for children between 0-6 years old and a 50% discount is applied for children between 7-12 years old. Alcoholic and non-alcoholic local drinks which are included in the concept are served free of cost.

\*The capacity of the indoor and outdoor areas of à la carte restaurants may vary according to seasonal conditions and number of guests.



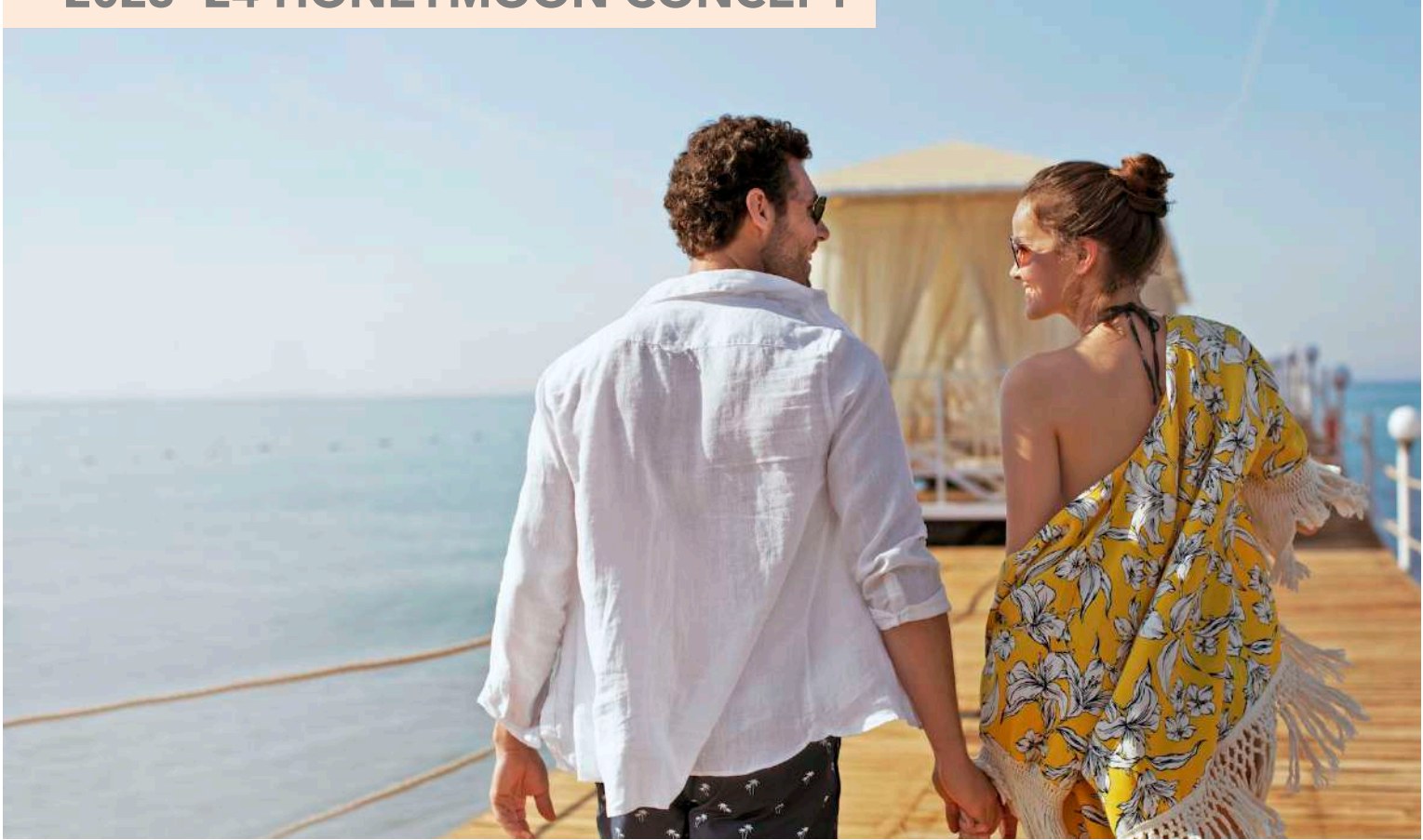
### Hanedan Restaurant (Türk A la Carte)

We offer, perfectly selected Caucasian and Traditional Turkish cuisine delicacies, for dinner at Hanedan A la Carte Restaurant, with our proficient masters and experienced service staff, to our dearest guests.

Reservations may be done at the Guest Relations desk located in the lobby until 14:00 pm. In case of cancellation after 13:00 on the day of use at the a la carte restaurant, the entire amount will be charged.



## 2023- 24 HONEYMOON CONCEPT



- Room decoration upon arrival
- Bathrobe and sleepers
- Fruit plate and sparkling wine upon arrival
- 1 free breakfast service in the room (reservation has to be done at least 1 day in advance).
- Sweets and nuts plate upon arrival

### Notes:

Couples wishing to use the honeymoon package are required to show their marriage certificate during check-in process and the arrival date must be within 1 months from the date of marriage. Some details (Place / Time / Date) in the honeymoon package must be notified by the guests themselves during their stay. In honeymoon concept, some services are organized according to availability and upon request.

## ENTERTAINMENT & ACTIVITIES



You can participate in our daily activities, stay fit in our renewed fitness room, sweat out playing tennis or enjoy the sunshine at the beach.

### Activities included in the concept

Day and evening animation activities, fitness, darts, boccia.

### Activities with extra cost

Use of tennis courts, tennis equipment (rackets, tennis ball, etc.)

Tennis courts are available for use according to seasonal conditions.



## RINO KIDS CLUB



Rino Kids Club is a specially designed entertainment centre for our little guests to let them feel special during their holiday. Our kids' club animators organise different activities for children 4 – 12 years old between 10.00 – 12.30 , 14.30 – 17.30 and 20.00-22.30. Rino Kids Club has a kids' restaurant which serves according to seasonal and occupation conditions. Right next to our Rino Kids Club an outdoor playground is available.

Accompanied by our experienced animators; different sport activities, competitions and creative activities are organised every day for our little guests in the kids' club.

Our miniclub service depends on seasonal conditions and the number of guests in the hotel.



### Activities included in the concept

- Special games, courses and painting activities
- Indoor and outdoor thematic playgrounds

### Activities with extra cost

- Private babysitting services (reservation in advance is necessary)
- Baby carriage rental

## EGNA SPA



Egna Spa Center offers massages and treatments for guests to refresh and relax both physically and mentally between 09:00 - 20:00.

Egna Spa Center with a modern and authentic architectural structure consists of specially designed rooms, standard and VIP massage rooms, indoor swimming pool, Turkish bath, sauna, relaxation areas and a fitness center.

At Egna SPA you will find experienced specialists, quality products, effective care programs and more than at any other Spa Center.

Details are available at [egnaspa.com](http://egnaspa.com)

- TURKISH BATH RITUALS
- CLASSIC MASSAGES
- WORLD MASSAGES
- ORGANIC OIL THERAPY
- FACE TREATMENTS
- BODY TREATMENTS



## BEACH & POOLS



We have pools and water slides in different locations . Our pools operate according to health and safety measures. Our heated indoor pool and Asude outdoor pool are open for service.

Our indoor, outdoor and heated pools serve according to seasonal conditions and guest occupancy.



On our 250 meters long sandy beach, shower and dressing rooms, WC and sun loungers with awnings are available. Beach towels are free of charge.

Our beach work according to seasonal conditions.



## GENERAL ACTIVITIES



## FREE SERVICES

- Wi-Fi usage in the rooms and general areas
- Safety box in the rooms
- Fitness Centre (Age limit :16+)
- Animation and sport activities
- Beach towels, sunbeds
- Baby chair at the restaurants,
- Mini Club services
- Indoor swimming pool (operates according to seasonal conditions)

## EXTRA SERVICES

- Room Service 7/24
- Medical and ambulance services
- Spa massages & treatments
- Laundry services
- Tennis courts and equipment
- Baby sitter, baby carriage
- Photographer's services
- Shopping services (jewellery, market, hairdresser, water pipe, leather shop ... etc.)

## CREDIT CARDS

Visa, Mastercard etc.



## MEETING ROOMS



Thanks to its unique atmosphere, Topkapi Palace also offers the opportunity to organize conferences. Here, members also enjoy all-inclusive services, just like vacationers. In addition, conference rooms are also available where all types of technology and services are provided.

Topkapi Conference Hall with its unique atmosphere includes modern audio and video systems and much more.

The premises can be used for large and small festivals. All types of services, from decorations to show equipment, are provided at your request.

MEETING HALL	WIDTH X LENGTH	HEIGHT	AREA	BANQUET	RECEPTION	THEATRE	CLASS	U
OSMANLI BALL ROOM	20x40 m	5,8 m	800 m <sup>2</sup>	628	900	868	504	
OSMAN GAZİ	20x10 m	5,8 m	200 m <sup>2</sup>	108	200	182	120	50
FATİH SULTAN MEHMET	20x10 m	5,8 m	200 m <sup>2</sup>	108	200	182	120	50
KANUNİ SULTAN SÜLEYMAN	20x10 m	5,8 m	200 m <sup>2</sup>	108	200	182	120	50
YAVUZ SULTAN SELİM	20x10 m	5,8 m	200 m <sup>2</sup>	108	200	182	120	50

## IMPORTANT NOTES

- Under the laws of the Republic of Turkey, minors under the age of 18 are not permitted to serve alcoholic beverages and tobacco
- According to the laws of the Republic of Turkey, the use of tobacco and tobacco products indoors is prohibited. Cigarettes, water pipes, electronic cigarettes, etc. Tobacco and tobacco products may not be consumed in our rooms. Otherwise, criminal procedures will be applied according to the law. In addition, our guests who are found to be consuming the above products in the room will be charged the cost of a one-day loss of space as a result of cleaning and the subsequent 24-hour ozone device as well as ambient / air disinfection
- All drinks received in the concept are served in glasses.
- Due to legal responsibility, we reserve the right to refuse delivery of alcoholic beverages to overly alcoholic guests.
- Please do not give your room card to a third party or leave it in your room.
- Rooms at Swandor Topkapı Palace are available from 14:00 at check-in and 12:00 at check-out. Our guests can use the late check-out area behind the amphitheater.
- We ask for a check on arrival in the room and for immediate notification of any damage to items or furniture to our Guest Relations department. Otherwise, damage to the hotel during the check-out / room check will be reimbursed to the guest.
- For the maximum fulfillment of the cleaning and hygiene requirements, the entrainment of food from restaurants and bars into the rooms is strictly prohibited.
- The use of indoor / outdoor areas in our facility may vary depending on the seasonal conditions and the number of guests. Information on the application, services and activities (date, location, time, etc.) may be changed or removed as necessary.
- Our pools are closed after 19:00 for safety and health reasons.
- The rooms and towels are changed daily, and sheets are changed every 2 days.
- Pets are not allowed.
- The room sizes are including balcony.
- Extra beds may not be as comfortable as standard beds.
- The number of persons and all booking details are based on information provided at the time of booking (number of persons, age of persons to be harbored, etc.) and considered correct. In the case of incorrect / incomplete information, booking changes, non-compliance with the terms of the contract, etc., guests have accepted the change fee and any restrictions.
- In the event of a change in date of stay, number of nights booked and / or cancellation of the reservation, the hotel may make use of your right to the no show fee.
- Our facility serves in accordance with the "SustainableTourism Certificate" standards. The locations and conditions of open services may vary within the framework of the "Sustainable Tourism Certificate" criteria.
- During staying at the hotel, when guests enter and exit, security may request a room number card for security purposes.